

## **Liebherr-Aerospace Ranks First in Customer Service Support for Dassault's Falcon Fleet**

**November 2015 – Liebherr-Aerospace Toulouse SAS has recently received from Dassault Aviation an award as “Best Falcon Customer Service Provider” for the fourth consecutive year.**

During a ceremony, held at Liebherr-Aerospace Toulouse SAS in Toulouse (France), the company received the award from Dassault for its outstanding performance. Guillaume Landrison, Vice President Worldwide Falcon Spares and Dominique Sautarel, Senior Manager, Supplier Management at Dassault Aviation, recognized and praised the efforts and continuous improvements that Liebherr had made to maintain its number one rank in customer support for the Falcon fleet in four consecutive years.

"Many thanks to Liebherr-Aerospace Toulouse which keep the first place in the Falcon customer support ranking, thus maintaining its status of a reliable partner over the past four years. Now, our new challenge is the Falcon 5X, a new aircraft featuring improved flight characteristics. Of course, we will rely on the support Liebherr-Aerospace will provide to Dassault Aviation", said Dominique Sautarel.

### **Liebherr-Aerospace is a leading supplier of systems for the aviation industry**

Liebherr-Aerospace & Transportation SAS, Toulouse (France), is one of eleven divisional control companies within the Liebherr Group and coordinates all activities in the aerospace and transportation systems sectors.

Liebherr-Aerospace is a leading supplier of systems for the aviation industry and has more than five decades of experience in this field. The range of aviation equipment produced by Liebherr for the civil and military sectors includes flight control and actuation systems, landing gear, air management systems as well as gears and gearboxes. These systems are deployed in wide-bodied aircraft, single aisle and regional aircraft, business jets, combat aircraft, military transporters, military training aircraft, civil helicopters and combat helicopters.

Liebherr's aerospace and transportation systems division employs around 4,900 people. It has four aviation equipment production plants at Lindenberg (Germany), Toulouse (France), Guaratinguetá (Brazil) and Nizhny Novgorod (Russia). These production sites offer a worldwide service with additional customer service centers in Saline (Michigan/USA), Seattle (Washington/USA), Montréal (Canada), Sao José dos Campos (Brazil), Hamburg (Germany), Moscow (Russia), Dubai (UAE), Singapore and Shanghai (People's Republic of China).

### **Captions**

liebherr-dassault-award-ceremony-team-photo.jpg

Dominique Sautarel, Senior Manager, Supplier Management, Dassault Aviation (3<sup>rd</sup> from left) and representatives of the Liebherr-Aerospace Toulouse SAS team during the award ceremony

liebherr-dassault-award-ceremony-hand-over.jpg

Dominique Sautarel, Senior Manager, Supplier Management, Dassault Aviation (left) presented the award to François Lehmann, Managing Director, Liebherr-Aerospace Toulouse SAS

liebherr-dassault-customer-service-provider-award-2015.jpg

Award of "Best Falcon Customer Service Provider" presented to Liebherr-Aerospace Toulouse SAS by Dassault in the fourth consecutive year

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### **Published by**

Liebherr-Aerospace & Transportation SAS

Toulouse, France

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