Our aim is to be your long-term partner helping you to ensure safe, reliable, cost-effective and eco-friendly operation of your Liebherr offshore cranes. Our worldwide service organisation will provide you with local support and spare parts whenever and wherever required.

In order to get a quick response please contact the Service Station responsible for your country.

- We are the ideal partner to support you and answer your questions.
- We share our OEM (Original Equipment Manufacturer) know-how with you.
- We focus on safety and reliability.
- We offer customized solutions (special solutions for special demands, crane upgrades, etc.).
- We provide life-time OEM support for your Liebherr crane(s).
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Amersfoort
Netherlands, Belgium & Luxembourg

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Spain, Egypt & Tunisia

Germany & Denmark

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Customer Service

Testing
Offshore cranes go through an extensive testing programme. Prior to delivery all electrical and hydraulic installations undergo detailed examination. After assembly at the shipyard Liebherr service engineers conduct final adjustments of limit switches and proof the crane’s functions through to an overload test.

Assembly
Crane parts are transported in maximum pieces and assembled and commissioned by a team of experienced engineers. In addition to training at Liebherr facilities prior to erection, Liebherr offers comprehensive on-site training during and after installation.

Training
Liebherr offers a range of flexible, high quality training solutions to fulfil specific customer training needs. Thereby, the main focus lies on creating a sustainable awareness for efficient and safe crane operations. In addition, it has always been Liebherr’s philosophy to train customers’ engineers in crane maintenance, repair and operation. Where necessary, customer personnel are then able to ensure that crane downtime is reduced to a minimum.
Technical Service & Maintenance
A team of more than 600 experienced, multi-skilled and factory-trained service engineers is based in more than 50 service centres around the globe. They are available ad hoc or on a contractual basis. The continuous expansion of our worldwide sales and service network is part of Liebherr’s commitment to offer the maritime industry the best possible support.

Upgrades & Retrofits
It might be required to upgrade cranes due to changes in the installation layout, changes in rules and regulations, operational requirements or just to extend the service life of an older crane. In consideration of new conditions Liebherr offers retrofits of existing drive systems and structural inspections.

Spare parts
Every operational hour is vital if cranes are to function effectively. Liebherr original spare parts (OEM) and service staff are at our customers’ disposal 24/7. Availability of components over the whole service life of the crane is guaranteed. Liebherr also recommends a steady supply of critical spare parts on-site. In combination with Liebherr training on technical specifics, this allows for minimal downtime of cranes.
The Liebherr Group of Companies

Wide Product Range
The Liebherr Group is one of the largest construction equipment manufacturers in the world. Liebherr’s high-value products and services enjoy a high reputation in many other fields. The wide range includes domestic appliances, aerospace and transportation systems, machine tools and maritime cranes.

Exceptional Customer Benefit
Every product line provides a complete range of models in many different versions. With both their technical excellence and acknowledged quality, Liebherr products offer a maximum of customer benefits in practical application.

State-of-the-art Technology
To provide consistent, top quality products, Liebherr attaches great importance to each product area, its components and core technologies. Important modules and components are developed and manufactured in-house, for instance the entire drive and control technology for construction equipment.

Worldwide and Independent
Hans Liebherr founded the Liebherr family company in 1949. Since that time, the enterprise has steadily grown to a group of more than 130 companies with over 41,000 employees located on all continents. The corporate headquarters of the Group is Liebherr-International AG in Bulle, Switzerland. The Liebherr family is the sole owner of the company.

www.liebherr.com