

EN

---

# CarePacks

---

The right service  
agreement for you

**LIEBHERR**

Customer service



# Service agreements from Liebherr

We offer tailor-made solutions to ensure high availability and a long service life of your Liebherr machines: the Liebherr CarePacks. These range from regular inspections, through maintenance, up to repairs and much more - all in manufacturer quality.



**CarePacks**

	Modules						
	Basic inspection yearly or every 2000 h	Liebherr original parts for maintenance	Labour for maintenance (choose option)	Liebherr original parts for drivetrain repairs	Labour for drivetrain repairs	Liebherr original parts for complete machine repairs (steel structure excluded)	Labour for complete machine repairs (steel structure excluded)
<p><b>CarePack Basic</b></p> <p>CarePack Basic includes all Liebherr original parts necessary for scheduled maintenance. With an inspection carried out at least once a year, you obtain a regular overview of the condition of your machine.</p>	✓	✓	—	—	—	—	—
<p><b>CarePack Service</b></p> <p>CarePack Service expands to include maintenance work carried out by Liebherr engineers. Choose the frequency to suit your own personal requirements.</p>	✓	✓	<ul style="list-style-type: none"> <li>- yearly or every 2000 h</li> <li>- twice a year or every 1000 h</li> <li>- quarterly or every 500 h</li> </ul>	—	—	—	—
<p><b>CarePack Comfort</b></p> <p>CarePack Comfort also covers repairs to the drivetrain with Liebherr original parts. Through the protection of the major components, you reduce the risk of the most expensive repairs.</p>	✓	✓	<ul style="list-style-type: none"> <li>- twice a year or every 1000 h</li> <li>- quarterly or every 500 h</li> </ul>	✓	✓	—	—
<p><b>CarePack Premium</b></p> <p>CarePack Premium is the package for absolute peace of mind. Liebherr engineers carry out complete machine maintenance and repairs with original manufacturer parts.</p>	✓	✓	<ul style="list-style-type: none"> <li>- quarterly or every 500 h</li> </ul>	✓	✓	✓	✓

		Additional modules *
XpertAssist	Travelling costs for Liebherr engineers	Maintenance training Operator training Liebherr lubricants Hydraulic hose packages Steel structure inspection Wear parts packages
optional	—	optional
optional	optional	optional
✓	optional	optional
✓	optional	optional

\* combine as required

## Your benefits

### Economical

Our CarePacks ensure a long service life and minimum downtime for your machines thanks to regular inspections and maintenance. Higher efficiency and increased residual value go without saying.

### Flexible

You choose the range and duration of the agreement. Inspections and maintenance are arranged to suit your timetable and construction site planning, so avoiding unnecessary downtime.

### Convenient

We look after the maintenance of your fleet and you attend to your core business. In combination with our remote service, XpertAssist, information about your machines is transmitted to your Liebherr service partner who can identify and monitor the data output.

# Your reliable service partner

---

The combination of customer orientation, quality, innovation and dedication ensures a high level of service for you. With our well-organized worldwide network of experienced engineers and technical advisors, all trained by Liebherr, we provide shortest response times and maximum productivity.



CarePacks online

Liebherr-Werk Nenzing GmbH • Dr. Hans Liebherr Str. 1 • 6710 Nenzing, Austria • Phone +43 50809 41-0  
Info.lwn@liebherr.com • www.liebherr.com