

# Liebherr Supplier Portal

## Q&A

### Module:

- RFQ

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# External

## **Incur costs for us (e.g. for licences etc.)?**

Use of the Supplier Portal and participation in RFQs are free for suppliers.

## **Are there rules about representatives?**

The administrator can configure additional users through the Supplier Portal. RFQs can be displayed to all clients, so that representatives can also edit the quotes.

## **What languages is the system available in?**

The system is available in German and English.

## **How are our users trained?**

Your Liebherr contact from Purchasing is your first point of contact and is responsible for training. Liebherr supports you with documentation in various formats (presentations, eGuide, manuals) and can provide support over the telephone or through Skype

## **Is there a versioning system?**

Yes, RFQs can be versioned

## **Are there submission deadlines for RFQs?**

Quotes must generally be submitted within 7 calendar days. Other deadlines may apply to individual cases. The deadline for the specific quote can be found in the request.

## **Can a colleague take over editing an RFQ for me?**

Yes, you can involve a colleague using a representative rule; they can then edit the RFQ for you.